



DURHAM CATHOLIC DISTRICT SCHOOL BOARD Passport to Excellence: International Education

Educational Tours

SAY HELLO TO THE WORLD

YOUR TOUR ENROLMENT GUIDE





TRANSFORMATION **AWAITS**

"The important change, I think, is the change we find in the students. We send our children off on this incredible opportunity and they come back changed, more worldly."

- Lynn L., Group Leader

Actual traveller pics!

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WELCOME TO EF EDUCATIONAL TOURS

We've partnered with your Group Leader to change the way your child looks at the world—and themselves—through immersive travel experiences. We believe everyone should have the opportunity to broaden their perspectives, grow through experiential learning, and gain the skills needed for success in today's interconnected world—which is why we've always provided the guaranteed lowest price.

Learn more and enrol online at eftours.ca/enrol

"This trip was an amazing trip to share with my son. So many opportunities to see sites we'd only read about or seen in pictures, it was an incredible opportunity to learn about both history and present day influences. Our Tour Director was beyond fantastic! He really made the experience meaningful and fun."

-Terri G., Parent





EF WORLDWIDE AT A GLANCE

1,000,000

Students experience our programs each year

46,500

EF staff, educators, & Tour Directors 500+

EF schools & offices

50+ Countries with EF operations

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Shared passion for helping people become citizens of the world

THE IMPACT OF EDUCATIONAL TRAVEL

With EF, students have the opportunity to travel to some of the world's most historic and culturally significant locations, all of them filled with educational and fun adventures.

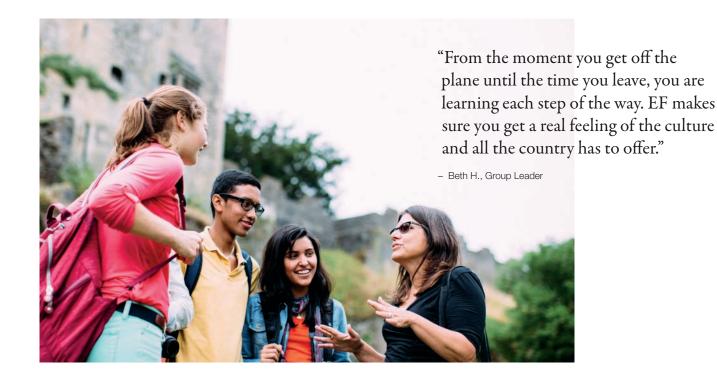
We create educational programs that blend classroom, digital, and experiential learning for students. So when they return home, they'll be inspired and ready to take on new opportunities.



"My daughter came back and said it was the best trip of her life! From a parent's perspective, it was a well-organized, drama-free, engaging experience. What a great way to introduce teens to the wonders of travel and history!"

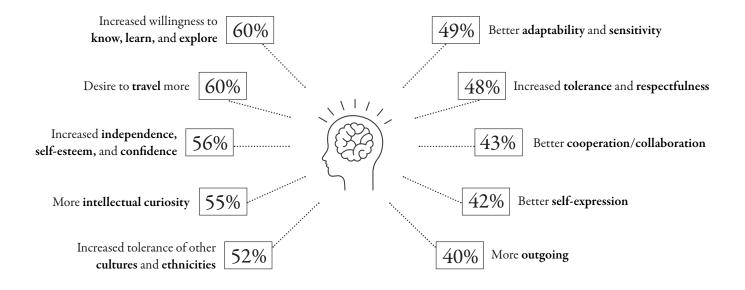
- Becca H., Parent





THE TOP TEN EFFECTS OF TRAVEL ON STUDENTS

Here's what 1,432 teachers had to say about the social impact of travel on students in response to a study conducted by StudentMarketing for the Student & Youth Travel Association from August 2013 to November 2015.



References: Student Youth & Travel Digest: A Comprehensive Survey of the Student Travel Market. SYTA, n.d. Web. 12 June 2017.

WHEREVER YOU TRAVEL, EF IS THERE

For over 50 years, we've helped students and teachers explore the world. And for over 50 years we've been committed to the safety of each and every one of them.

Global presence

With a team of more than 46,500 EF personnel around the globe, we have a presence in nearly every destination we travel to—ensuring that we're there to support you wherever and whenever you need us.

Full-time Tour Director

From the moment the group clears customs to the time they set off for home, a Tour Director is with your group all day, every day, and trained to assist with any on-tour emergencies. They'll also have a direct line to EF offices both locally and globally for added support.

Dedicated emergency support

You can always be in touch with EF staff with our 24/7 emergency support. Our offices, and people, are ready for any situation at any time.



OVER 500 SCHOOLS AND OFFICES IN OVER 50 COUNTRIES



EF Shanghai, our Chinese hub located in the heart of the busy Jing'an district.



Local Tour Directors provide cultural insight and knowledge for students.



EF Education First's North American headquarters in

Boston, MA.

9

EVERYTHING THAT'S INCLUDED (MEMORIES, TOO)

We believe every student should have the opportunity to travel. Our unmatched global presence and longstanding relationships with airlines and hotels ensure that your child will get the best experience at the best value possible. And, with all-inclusive tours everything is covered, from full-time Tour Directors to culturally rich activities, allowing students to discover the world with confidence.

"You cannot have a more involved itinerary or a more efficient trip. EF Tours handles all [of the logistics] for you so you get the most fun out of your trip."

- Nicholas E., Traveller

Worldwide presence

EF has over 500 schools and offices in more than 50 countries worldwide so wherever you go, we're there too.

Airfare & on-tour transportation

Round-trip flights on major carriers; all on-tour transportation.

Hotels Overnight stays in safe, quality hotels.

Regional meals

Regional breakfast and dinner as specified on your itinerary.

Guided tours and activities

Sightseeing tours led by expert and licensed local guides; tickets to all activities.

Full-time Tour Director

Your Tour Director stays with your group 24/7, providing local insight and knowledge while handling every on-tour detail.

Traveller resources

We offer travellers flexible payment options as well as a specialized support team to manage finances and answer tour questions.

24-hour emergency assistance

You and your child can count on EF's dedicated emergency service team while on tour.

weShare-personalized learning

Our personalized learning experience engages students before, during, and after tour, with the option to create a final, reflective project.





Tour donation page

Travellers can ask friends and family for contributions and raise money for their tour using their own personal tour donation page.

Travel gear

Your child will get an EF backpack and emergency wristband to wear on their tour.

Learn more and enrol online at eftours.ca/enrol

PERSONALIZED LEARNING POWERED BY STUDENTS' CURIOSITY

WELCOME TO WESHARE

Creating a more engaging learning experience, weShare helps students put a more personal lens on their tour. Before, during, and after tour, weShare taps into each student's own passions and interests. Using EF's guided learning model, students use their strengths to investigate an issue or topic that inspires them. They reflect on what they've learned through a post-tour project that gives even more meaning to travel.

Check out a few topics students have explored



Sounds on the Streets



Communication Through Dance Sara R.



Public Perceptions on Health Care

of Youth Margaret M.

See these and more student travel projects at eftours.calweshare

Earn your HRT3M1 credit!

Discover southern Europe's two most enduring cultures. Rome was once the centre of the entire Western world, and history is everywhere. It's in the stands of the Colosseum, it's among the ruins of the ancient Forum, and it's in the Sistine Chapel, where Michelangelo transformed the ceiling into one of the world's true artistic masterpieces. Across the Mediterranean in Spain, from Granada's Alhambra to Seville's Alcazar, discover the many religious and cultural influences that have made Spain the eclectic country it is today.



What's Included?

Round-trip flights on major carriers; full-time Tour Director; hotels with private bathrooms; breakfast and dinner daily; sightseeing tours and excursions led by licensed local guides as specified.

Price: \$3,795 Enroll by June 8, 2018 to receive \$100 off!

Price is based on 25-29 students. Valid for new enrollments until August 31, 2018. See page 16 for payment plan options.

Optional Global Travel Protection Plan available for \$189. See page 18 for more information.

Tour questions? credit@ef.com

Course questions? mark.lacy@dcdsb.ca

WORLD RELIGION IN ITALY & SPAIN

10 days | July 2-11, 2019

Itinerary Overview (Subject to change)

Day 1: Board your overnight flight to Rome!

Day 2: Arrive in Rome. Explore the Spanish Steps, Trevi Fountain and Piazza Navona.

Day 3: Guided sightseeing of Vatican City and Ancient Rome.

Day 4: Teacher-arranged mass. Visit the Great Synagogue of Rome and Jewish Museum. Guided sightseeing of the Jewish Ghetto.

Day 5: Transfer to Assisi. Guided sightseeing of Assisi and the Basilica of St. Francis. Visit the Basilica di Santa Chiara.

Day 6: Board your flight to Malaga. Transfer to Granada and take a walking tour of Albayzin.

Day 7: Guided sightseeing of the Alhambra. Enjoy a scavenger hunt throughout Granada.

Day 8: Transfer to Seville. Visit the Seville Cathedral and enjoy a guided tour of the city.

Day 9: Take a walking tour of Barrio de Santa Cruz and visit the Alcazar. Transfer to Malaga.

Day 10: Depart for home.





LIMITED SPACE AVAILABLE Enroll today at www.eftours.ca/2147602CU

BON APPETIT! A TASTE OF FRANCE

11 days | July 1-11, 2019

Itinerary Overview (Subject to change)

Day 1: Board your overnight flight to Paris!

Day 2: Arrive in Paris. Take a walking tour and visit Notre-Dame Cathedral.

Day 3: Guided sightseeing tour of Paris. Visit the Louvre. Take an evening walking tour of Montmartre.

Day 4: Participate in a local market challenge, visit the Chocolate Museum and take a Parisian cooking lesson.

Day 5: Ride the train to Lyon. Enjoy a culinary-focused sightseeing tour of Lyon.

Day 6: Explore Les Halles de Lyon Food Market and a cooking demonstration.

Day 7: Transfer to Provence. Take a walking tour of Avignon and visit the Papal Palace. Later, see the Pont du Gard.

Day 8: Go on an excursion to the Camargue. Take a walking tour of Aigues Mortes. Afterwards, visit the Camargue National Park and the Salt Museum.

Day 9: Visit the Moulins des Bouillons (Olive Oil Mill) and a Calisson Maker before transferring to the French Riviera. Enjoy a Calanques Cruise along the way.

Day 10: Enjoy a guided sightseeing tour of Nice. Take a walking tour of Cours Saleya Market, visit a Florian Candy Factory and learn how to cook a traditional French dish from locals.

Day 11: Depart for home.



Earn your HFN2O1/HFC3M1 credit!

Connect culture to cuisine as you explore community ties to food across France. Discover the history and heritage of France through the lens of local flavors by visiting local markets, museums and participating in cooking lessons.



What's Included?

Round-trip flights on major carriers; full-time Tour Director; hotels with private bathrooms; breakfast and dinner daily; sightseeing tours and excursions led by licensed local guides as specified.

Price: \$3,995 Enroll by June 8, 2018 to receive \$100 off!

Price is based on 25-29 students. Valid for new enrollments until August 31, 2018. See page 16 for payment plan options.

Optional Global Travel Protection Plan available for \$189. See page 18 for more information.

Tour questions? credit@ef.com

Course questions? mark.lacy@dcdsb.ca

LIMITED SPACE AVAILABLE Enroll today at www.eftours.ca/2147599KK

Earn your IDC3O1/4U1 credit!

In Italy you can travel through thousands of years of history to witness some of humankind's most transformative moments. Florence was king during the Renaissance; Brunelleschi's amazing Duomo changed the rules of architecture, and Michelangelo's David is one of the great achievements in the history of art. In Rome and Pompeii, your imagination doesn't have to work hard to take you back to ancient times. From the 2,000-year-old Colosseum to the houses lining Pompeii's perfectly preserved streets, history has been frozen in time.



What's Included?

Round-trip flights on major carriers; full-time Tour Director; hotels with private bathrooms; breakfast and dinner daily; sightseeing tours and excursions led by licensed local guides as specified.

Price: \$3,685 Enroll by June 8, 2018 to receive \$100 off!

Price is based on 25-29 students. Valid for new enrollments until August 31, 2018. See page 16 for payment plan options.

Optional Global Travel Protection Plan available for \$189. See page 18 for more information.

Tour questions? credit@ef.com

Course questions? mark.lacy@dcdsb.ca

ARCHAEOLOGY IN ITALY

12 days | July 4-15, 2019

Itinerary Overview (Subject to change)

Day 1: Board your overnight flight to Florence!

Day 2: Arrive in Florence and stop at Piazza Michelangelo.

Day 3: Enjoy a guided sightseeing of Florence and a visit to the Uffizi Gallery.

Day 4: Transfer to Siena. Take a guided tour of Siena and San Gimignano. Later, visit the Siena Duomo and Piccollomi Library.

Day 5: Transfer to Assisi. Guided sightseeing of Assisi and the Basilica of St. Francis. Visit the Temple of Minerva, and the Roman Forum and Archaeological Museum.

Day 6: Teacher-arranged visit to an Archaeological Area in San Gemini. Visit Marmore Waterfalls, then transfer to Rome.

Day 7: Guided sightseeing of Ancient Rome. Visit the Capitoline Museums.

Day 8: Guided sightseeing of Vatican City. Afterwards, enjoy a guided excursion to the Roman Catacombs and St. Paul Outside the Walls.

Day 9: Transfer to Montecassino. Take a guided sightseeing tour before your visit to the Abbey of Montecassino. Continue on to Sorrento.

Day 10: Guided sightseeing of Pompeii and Herculaneum.

Day 11: Visit the National Archaeological Museum. Transfer to Rome and explore the Spanish Steps, Trevi Fountain and Piazza Navona.

Day 12: Depart for home.



LIMITED SPACE AVAILABLE Enroll today at www.eftours.ca/2147605DF

ENVIRONMENTAL SCIENCE IN COSTA RICA

9 days | July 3-11, 2019

Itinerary Overview (Subject to change)

Day 1: Board your flight to San José!

Day 2: Visit La Paz Waterfall Gardens and transfer to Sarapiqui.

Day 3: Take an excursion to EARTH University. Visit La Selva Biological Station.

Day 4: Transfer to Arenal. Take a Rainforest Chocolate Tour and Don Juan Eco Farm Tour. Afterwards, visit Arenal Volcano National Park.

Day 5: Visit the Hanging Bridges, La Fortuna waterfall and hot springs.

Day 6: Participate in a local exchange. Transfer to Monteverde.

Day 7: Enjoy a canopy tour and a Santa Elena Cloud Forest Reserve Hike.

Day 8: Transfer to San José and visit an Oxcart Factory and Coffee Plantation.

Day 9: Depart for home.



LIMITED SPACE AVAILABLE Enroll today at www.eftours.ca/2147610HS

Earn your SVN3M1 credit!

Discover a perfect balance of adventure, service and ecology in Costa Rica. Watch our planet's endless geological drama in action, from the Arenal Volcano to the thunderous La Fortuna Waterfall. Take a tour of La Selva Biological Station and discover a dizzying array of exotic plant and animal life. Learn about sustainable agriculture practices and urban agriculture at EARTH University and treat your senses to rich aromas at a coffee roastery in Sarchi.



What's Included?

Round-trip flights on major carriers; full-time Tour Director; hotels with private bathrooms; breakfast, lunch and dinner daily; sightseeing tours and excursions led by licensed local guides as specified.

Price: \$2,999 Enroll by June 8, 2018 to receive \$100 off!

Price is based on 25-29 students. Valid for new enrollments until August 31, 2018. See page 16 for payment plan options.

Optional Global Travel Protection Plan available for \$189. See page 18 for more information.

Tour questions? credit@ef.com

Course questions? mark.lacy@dcdsb.ca

PAYING FOR YOUR TOUR

To help students experience the life-changing power of travel, we offer our travellers three different ways to manage their payments and pay for tour.

CHOOSE WHEN-AND HOW-YOU PAY

Pay in full at enrolment

- Pay your entire balance at the time you enrol
- Payment methods accepted: Visa or MasterCard, chequing or savings account, or personal cheques

Automatic Payment Plan

- After you enrol with the \$199 deposit, payments are automatically deducted from your bank account
- Payment methods accepted: chequing or savings account, or personal cheques
- Payments automatically deducted either monthly or bi-weekly
- Final payment is due up to 25 days prior to departure

Manual Payment Plan

- Receive invoices and make your payments in less frequent installments
- Payment methods accepted: Visa or MasterCard, chequing or savings account, or personal cheques

Travellers enrolling before 175 days prior to departure

- \$199 deposit due upon enrolment
- \$500 due 30 days after enrolment
- \$500 due 90 days after enrolment
- Remaining balance due 99 days prior to departure

Travellers enrolling between 175 and 99 days prior to departure

- \$699 due upon enrolment, which includes the \$199 non-refundable deposit
- Remaining balance due 99 days prior to departure



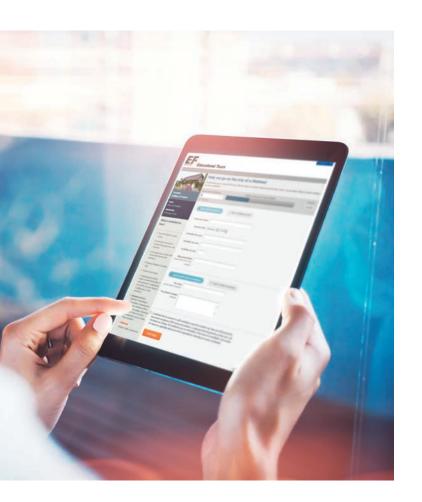












ASK FOR THE GIFT OF TRAVEL

Every student that travels on an EF Educational Tour automatically gets their own tour donation page. That way they can ask family and friends to donate money toward their tour (instead of getting another sweater or pair of socks).

HOW IT WORKS:

Share your page

Whether it's because of a birthday, the holidays, or an awesome report card—your child can share their personal tour donation through email or on social media and ask friends and family for donations.

Get donations

All contributions are automatically applied to your child's balance and you can continue to share your page whenever you wish.

"I was able to see pure joy on the faces of my students and chaperones for nine straight days. Being immersed in the local culture gave everyone a certain level of confidence they will carry with them for the rest of their lives."

- Katie N., Group Leader



Learn more and enrol online at eftours.ca/enrol

GLOBAL TRAVEL PROTECTION PLAN

Designed specifically with EF travellers in mind, all travellers have the option to purchase the Global Travel Protection plan. This plan helps individuals protect themselves against the impacts associated with certain unexpected situations such as loss of job by a parent, or death or illness of a family member, and offers medical coverage on tour in case of sickness or an emergency. With this plan, travellers are covered wherever they are in the world and have access to insurance representatives 24 hours a day. All plan details are kept with the Tour Director while on tour, so individuals can relax and enjoy the trip of a lifetime!

THE GLOBAL TRAVEL PROTECTION PLAN INCLUDES:

- Tour Cancellation and Interruption Coverage
- Illness and Accident Coverage
- Baggage and Property Coverage
- 24-hour Emergency Assistance

If you are a resident of Québec you may only purchase this plan if travelling on an International Tour

For more details on this plan, visit eftours.ca/coverage





"Everything was well organized and planned so that I didn't worry once about what was happening next. They prepare you for everything! If I had the opportunity to go on another EF trip, even if it was the same one, I already know I would have just as much fun!"

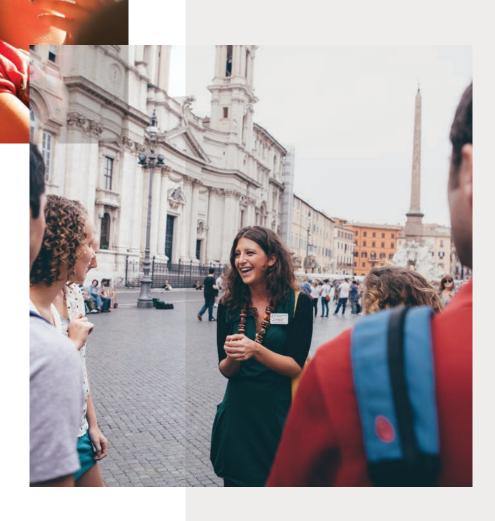
Pam D., Traveller

OUR PEACE OF MIND PROGRAM

All groups are automatically covered by our Peace of Mind program. Should a group's travel plans need to change for any reason, including terrorism or other world events, this program provides the Group Leader the flexibility to change the group's tour date, destination, or itinerary up to 45 days before their tour.

See pg. 22 for more details.

Questions? Call us at 1-800-263-2806



EF'S SCHOOL BOARD BOOKING CONDITIONS

Valid for all EF educational tours departing October 1, 2018, through September 30, 2019. Please visit eftours.ca/oc for the most current booking conditions and those relevant to EF and ME to WE Service Learning and North American bus tours. Travellers enrolled on tours departing after September 30, 2019, are subject to these Booking Conditions as well as any changes to EF's Booking Conditions, which will be published online. For Customized Tours, please also refer to the respective addendums. All international tours (those travelling outside North America) are operated by EF Education First International Ltd., Switzerland. All domestic tours (those travelling within North America) are operated by EF Tours Canada Ltd., both hereafter referred to as "EF."

WHAT'S INCLUDED IN YOUR PROGRAM PRICE?

- Round-trip economy-class flights, including fuel surcharges, airport improvement fees, security charges, transfer, arrival, and departure taxes
- Accommodations in clean, safe hotels with private bathrooms unless otherwise indicated on your itinerary
- Continental breakfast and dinner daily as specified (different meal plans apply for our Asia, South Pacific & Africa tours and Central & South America destinations)
- Lunches on cruise ships
- Comprehensive sightseeing tours and excursions led by licensed local guides as specified
- Airport transfers and transportation between destination cities
- Select entrance fees and theatre tickets as specified
- A Tour Director available 24 hours a day for all tours, from when you arrive at the airport of the first city on your tour itinerary until you depart from the airport of the last city on your tour itinerary
 Support from EF offices worldwide
- EF walking tours, orientation tours, and Tour Director-led sightseeing as specified
- Transportation to and from walking tours via coach or public transportation
- Customary gratuities for tours travelling within North America (for your Tour Director, local guides, and coach drivers)
- 24-hour worldwide emergency service
- EF's Peace of Mind Program
- EF backpack and luggage tag for each tour
- Preliminary processing services by EF staff
 Prefaminary processing services by EF staff
- Professional night security at your hotel for tours within North America
 Office de la protection du consommateur (OPC) indemnity fund tax
- (0.1%) for residents of Québec

The EF Price Guarantee protects you from the possibility of price increases. As soon as you enrol, your Program Price will not change due to airline or government fees; these increases will be absorbed by EF.

WHAT'S NOT INCLUDED IN YOUR PROGRAM PRICE?

- Beverages and lunches (except where specified)
- Optional excursions
- Transportation to free-time activities
- Expenses caused by airline rescheduling cancellations or delays caused by the airlines, bad weather, or events beyond EF's control
 Any applicable baggage fees charged by the airlines
- Adult supplement (if applicable)
- Weekend supplement (\$40 for any flight departing Friday, Saturday, or Sunday in either direction)
- Global Travel Protection Plan
- Customary gratuities for tours travelling outside North America (for your Tour Director, local guides, and coach drivers)
- Passport, visa, and reciprocity fees
- Porterage
- GROUP TRAVEL

How does group travel work?

We believe that all students should have the opportunity to travel, which means we do everything we can to keep our program prices the lowest in the industry without sacrificing quality. One of the ways we do that is by combining groups to fill a tour bus, so that all travellers help cover the cost of the bus, the Tour Director, local guides, etc. Consolidating groups also allows travellers to meet students from other schools, although groups may not be at the same age level. Group travel requires flexibility. Depending on your group's size, you may be combined with other groups and travel together on the same tour. To best serve the group as a whole, your requested tour dates and itinerary may be modified. This is why we ask for a range of dates during which your group is able to travel, as well as alternative destination choices.

How does EF keep its prices so low?

By allowing EF flexibility with your tour and travel dates, EF is able to offer our travellers the lowest prices possible while maintaining high quality.

What is group consolidation?

EF's Program Prices are based on a minimum of 35 full-paying travellers, with the exception of some Customized Tours, EF and ME to WE Service Learning tours, and private groups. To qualify for these low prices, we may combine smaller groups into a larger one to achieve the required number of travellers. This ensures our travellers receive the best value and allows you to meet teachers and students from other schools, although groups may not be of the same age level.

What if my group can't be booked on our first-choice tour?

If we are unable to consolidate your group on your chosen tour, we will offer you a comparable tour. The new tour's Program Price will apply. Please keep in mind that the replacement tour may not include all countries on the original tour. If we fail to offer a comparable tour, travellers will receive a full refund. EF defines a comparable tour as having 50% of the same overnight destinations as your requested tour.

Will my tour itinerary change?

While we make every effort to keep your itinerary as is, there are times when we may need to modify it. Sometimes this involves changing the order in which cities are visited, altering your length of stay in a city or country/destination, using an alternate airport or a change in the departure, arrival, or return date of a tour. If a change results in increases to the total weekend supplement fees, EF will absorb the increased cost. EF strives to keep the new departure dates within one to two days of the original date on tours departing May through September. On certain dates, especially holidays, some tour inclusions may be unavailable. In such cases, we may have to substitute different inclusions or change the order in which they occur. Once a tour commences, tineraries cannot be changed by the Group Leader or any tour traveller. EF reserves the right to make any changes as necessary.

PRIVATE GROUPS

What if my group wants to travel on our own without being consolidated?

If you want the privacy of your own tour bus and a Tour Director just for your group, choose to be a private group. This option is available for an additional fee, which varies based on the final number of full-paying travellers, per bus. Please note that all Customized Tours will be considered private groups and travellers will be charged according to group size. If your group fills a standard size tour bus, the private group option is free. The itinerary may not be modified while on tour (i.e. you do not have the tour bus at your disposal), however we are able to make certain tour modifications prior to tour departure. Although your base itinerary will include only your group, you may be consolidated with others during optional excursions. Also, due to flight and hotel availability, we require the same departure date flexibility as described above. Let EF know upon group enrolment if you would like to be a private group.

What if my group is travelling on a customized tour? If your group is travelling on a customized tour you will automatically be travelling as a private group. The tour price for your customized tour can fluctuate based on your group size and will be finalized based on the number of paying travellers at the time of departure.

ENROLMENT

Group Leaders should encourage travellers to apply as soon as possible because tours tend to fill up quickly. Applications must be received by EF by 99 days prior to departure, including chaperones/ free place travellers.

How do travellers enrol?

Applications and payment can be submitted to EF in any of the following ways:

Mail

EF Educational Tours 80 Bloor Street West, 16th Floor Toronto, ON M5S 2V1

Fax 1-800-556-6046

Can a traveller enrol on a waitlist if the tour is full? At the discretion of your Group Leader, a waitlist may be offered for full tours. If space becomes available on the tour, you will be contacted to make the minimum payment as outlined in EF's Booking Conditions. Once payment has been received, EF's Booking Conditions will take effect, including EF's payment plan and cancellation policy.

Can children 10 and under go on tour?

Applications for children 10 years of age and under are subject to individual review. Travellers aged 6 to 10 must have an adult chaperone other than the Group Leader and will have to room with an adult in a twin room (two beds) and pay all applicable charges. Children under the age of 6 are not allowed to travel on an EF tour.

Can adults go on tour?

EF's Program Prices are based on student rates for transportation, admissions, accommodations, etc. We welcome adults, anyone 20 years old or above, while on tour, but have to charge a per-person fl at fee supplement of \$100, plus \$40 per tour day, to cover the difference between student and adult rates. Adults will pay an additional \$60 per night for the sea portion of their tour on overnight ferries and cruises. EF reserves the right to run a background check on all adult travellers prior to travel and may cancel a traveller's enrolment if, in EF's sole discretion, it determines the results pose a risk to the group's safety or wellbeing. Because the EF tour product caters to students, EF accepts adult groups only if they wish to travel as a private group and pay the associated private group fees.

LATE ENROLMENTS

Can a traveller enrol after 99 days prior to departure?

If you're enrolling or have cancelled and are re-enrolling between 98 and 31 days prior to departure, your application is considered a Late Application. Once we have received your full payment by certified cheque, credit card, or money order, including a nonrefundable \$145 Late Application Charge, you will be placed on a Late Application List while we check bus, hotel and flight availability. If we are unable to place you on a tour or offer you an alternate flight to meet up with your tour, you will receive a full refund. If we are unable to find flights with our contracts we may be able to offer you a flight option at an increased cost. We may also offer you the option of arranging your own flight and buying the land-only portion of your tour. 31 days prior to departure is the final deadline for submitting late applications.

PASSPORTS AND VISAS

Who is responsible for getting travellers' passports and visas?

Each traveller must obtain a passport and any applicable visas for his or her tour prior to departure. For certain tours, we will need passport information 99 days prior to departure. If a traveller is unable to obtain these travel documents, our standard cancellation fees will apply. Please be sure that passports are valid for at least six months after your tour ends. Non-Canadian citizens will need to contact the embassy or consulate of their destination countries to ensure they meet specific entry requirements. Remember to check your itinerary carefully for all countries that you will visit or pass through, including transfers between airports in foreign countries and re-entry into Canada.

NAME CHANGES AND APPLICABLE FEES

Each traveller must provide EF with his or her first, middle (if applicable,) and last names and date of birth exactly as they appear on his or her passport. Any changes after 99 days prior to departure are subject to a minimum fee of \$200, plus any additional fees from the airline(s), or may be impossible to accommodate. If the traveller's first, middle, and last names on the ticket do not match their passport exactly, they may be denied boarding by the airlines.

GLOBAL TRAVEL PROTECTION PLAN

Is travel insurance coverage available? Travellers can protect their investment from the unexpected with the offered Global Travel Protection Plan.

FLIGHT INFORMATION

Which airlines does EF use?

EF reserves seats with major airlines, including Air Canada, Air France, Aer Lingus, Air New Zealand, Air Transat, Alitalia, American Airlines, British Airways, Austrian Airlines, Delta, Iberia, KLM, LAN Airlines, Lufthansa, Qantas, South African Airways, SAS, Swiss, United, Virgin Atlantic, WestJet, and other domestic and intermational carriers. Some countries may require aircraft insecticide treatment for inbound foreign flights. A list of such countries is available from Transport Canada at www.tc.gc.ca

How do flight itineraries work?

EF always strives to provide the most direct route to your destination based on flight routings and seat availability. We cannot guarantee non-stop or direct flights.

Is my flight itinerary fixed?

Yes, you must follow the exact flight itinerary as booked by EF. Should you choose not to travel on any portion of your flight itinerary, you cannot resume your travel at a subsequent departure point and your remaining flights will be cancelled automatically by the airline. You will also be responsible for any costs incurred as a result of not completing your itinerary.

Will my group fly together?

Depending on seat availability and the size of the plane, we may not be able to accommodate all members of a group on the same flight. In some cases, groups may have a domestic and/or international overnight, layover, and/or bus transfer due to space availability, routings, and legal connection times. EF is not responsible for airline schedule changes, or mechanical-, weather- or capacityrelated flight delays.

Will my group sit together on the plane?

Seating arrangements are at the sole discretion of the airlines. Seats will be assigned upon check-in.

Can I earn frequent flyer miles?

Because of our special rates, our contracts do not allow upgrades, stopovers, or the accrual of frequent flyer miles.

Are any airports interchangeable?

Flights to and from the following destinations may originate/end at any of the airports in that vicinity.

Canada

- Québec City or Montréal
- Montréal or Ottawa

Europe

- Glasgow or Edinburgh
- Milan or Venice
- Split or Dubrovnik
- Paris or Brussels
- Cork or Shannon

Destinations with more than one airport will use the local airports interchangeably as needed. For example, New York: Newark, LaGuardia, or JFK.

GROUP SPECIAL TRAVEL REQUESTS

Where possible FF will provide altered flight and/or land arrangements for a group of at least six paying travellers plus the Group Leader. Each traveller will have to pay any additional air and/or land costs. The Group Leader should submit one request for the whole group, which needs to be received prior to your first enrolment.

OPTIONAL EXCURSIONS

What are optional excursions?

EF offers these exciting activities as a supplement to what's already included on your itinerary. Most Group Leaders choose to add optional excursions to all traveller accounts

When should I purchase optional excursions?

To secure a discounted price, optional excursions must be purchased by 99 days prior to departure. Please note that optional excursion prices are subject to change.

Can I get a refund on optional excursions?

If EF has to cancel an optional excursion during a tour (due to site closure or low enrolment, for example), you will be refunded the full price of the optional upon your return.

ROOMING

EF handles final rooming assignments for all travellers. Please ensure that all rooming requests are submitted by 99 days prior to departure.

How many students are in a room?

Students will room in triples or guads with others of the same gender from your entire tour group. This may require that students from different schools/groups room together. Rooms may contain two double beds (beds for two people), and two students may be expected to share each bed. On cruises, student rooming is only available in guads.

Can students request a twin room?

Students may request twin accommodations (a hotel room with two single beds) for the following additional charges:

- \$40 per hotel night per student
- \$100 per ferry or cruise night per student

(Please note: Twin accommodations are not available on overnight trains.)

How are adults roomed?

Adults are placed in twin accommodations (a hotel room with two beds) with another adult of the same gender from the entire tour

group. This may require that adults from different schools/groups room together.

Can adults request a room with a double bed?

Adults can request double-bed accommodations (a room with one bed for two people) by simply providing EF with the name of their roommate by 99 days prior to departure.

Can adults request a single room?

Adult travellers can request a single room for an additional \$40 per hotel night. Single rooms are not available on overnight trains, ferries, cruises or tours to Africa

What are the sleeping arrangements on trains?

Overnight trains provide couchette sleeping berths that may accommodate up to six people, or sessels (recliners). Trains have small compartments with very limited space for luggage; please pack accordingly. EF groups may share their compartments with non-EF travellers and rooming may not be gender-specific. There are no private bathrooms on overnight trains.

OTHER TOUR INFORMATION

When does my tour officially start and end?

Each tour begins with the take-off from the departure airport, and ends when the flight lands at the return airport. For those making their own flight arrangements, the tour begins upon arrival at the first EF hotel and ends upon departure from the last EF hotel, according to the itinerary. The official length of an EF tour does not include stay-ahead, stay-behind, or any optional periods or activities when travellers are not escorted by a Tour Director.

What happens if a tour is delayed?

EF cannot refund tour components that are missed due to weather conditions or airline delays. If your tour starts later than scheduled for these reasons, your tour start date is still considered the date that you were originally scheduled to depart. (For example, if your tour is 10 days and is delayed for two, no refund will be provided for components missed for those first two days.)

What about travellers with food allergies?

EF recognizes that some travellers may have severe food allergies. EF will do its best to ensure that all our suppliers are aware of the situation and will try to accommodate any special needs, but cannot guarantee that any accommodations will be able to be made. However, all travellers and parents and/or guardians of minor travellers agree and acknowledge that they assume certain risks in participating in an EF Tour, which may include the risk of harm, injury, illness, or death from allergies, allergic reactions, or any adverse symptoms to any meals, foods, beverages (whether alcoholic or non-alcoholic), candies, medications, or drugs of any kind, or any other consumables, or in connection with allergies, or allergic reactions to any environmental, seasonal, natural, synthetic, chemical, or biological causes, or sources, whether caused by the negligence of EF, or otherwise.

What about travellers with special diets?

EF is able to offer vegetarian meal options to our travellers. EF will attempt to accommodate other special diets (e.g., vegan, gluten free, kosher, halal or diabetic meals) but there may be situations when we are unable to do so

What happens if EF has to cancel or modify a tour?

EF retains the right to cancel, modify, or delay the tour as a result of unforeseeable events that are beyond EF's reasonable control, including but not limited to acts of God, war (whether declared or undeclared), terrorist activities or threats of terrorist activities, instability in a destination country, public health issues or quarantine or threats of public health issues, substantial currency fluctuations, strikes, government restrictions, fire, or severe weather conditions that make it impossible or commercially unreasonable in the sole opinion of EF to conduct the tour as originally contracted. If EF cancels the tour for any such reason, travellers will receive an EF Future Travel Voucher for all monies paid, less coverage fees and any non-refundable fees. Cancellation by EF for causes described in this section shall not be a violation of its obligations to any traveller.

What about lost belongings?

EF is not responsible for passports, airline tickets, or other documents that are lost or stolen, or for loss of or damage to luggage or any other passenger belongings. EF is not responsible for locating lost property.

PROTECTION FOR TRAVELLERS' PAYMENTS

EF Educational Tours is registered in accordance with the Travel Industry Act and upholds the standards and policies of this Act. EF Educational Tours is registered with TICO (international registration #2395858, domestic registration #50018789), Consumer Protection BC (international registration #73991, domestic registration #73990) and with the Office de la protection du consommateur (OPC permit #702732).

TERMS AND PROVISIONS

The terms and provisions of these Booking Conditions supersede any other warranties, representations, terms, or conditions, unless they are expressly stated within a Booking Conditions Addendum or in a letter signed by an EF off cer. Booking Conditions are subject to change. For most recent Booking Conditions, please visit eftours.ca/ bc. In the event of a major currency fluctuation, EF reserves the right to apply a currency surcharge. This contract permits price increases until the customer has paid in full. If the price increase is more than 7%, except increases resulting from an increase in retail sales tax or federal goods and service tax, the customer has the right to cancel the contract and obtain a full refund.

The tour operator for your international tour is EF Education First International Ltd. ("EF") Haldenstrasse 4, CH-6006, Lucerne, SWITZERLAND, organization number CHE-109.874.655, VAT number CHE-116.325.678 MWST. EF Institute for Cultural Exchange, Ltd ("Educational Tours" or "ET") is an affiliate of EF Education First International Ltd. ("EF"), and acts only as a marketing service for that company.

ET does not provide any goods or services for our trips. Invoices pertaining to such tours are issued by EF Institute for Cultural Exchange, Ltd. on behalf of EF Education First International Ltd. Note: The services provided are tax-exempt with credit in accordance with Swiss Federal Law with regard to Value-Added Tax Art. #19. The tour operator for your domestic tour is EF Tours Canada Ltd. ("EF"), 80 Bloor Street West, 16th Floor, Toronto, Ontario, M5S 2V1. GST/ HST number 85401 0311. EF Tours Canada Ltd. also acts as a sales and marketing provider and will issue invoices for tours in Canada and the United States.

EF recognizes the importance of protecting our customers' privacy and follows the guidelines set out by the federal Personal Information Protection and Electronic Documents Act (PIPEDA). PIPEDA governs how EF can collect, use and disclose customers' personal information. EF does not sell or rent personal information. EF does, however, disclose all or part of it to certain third parties who process data, or require access to the information in order to provide other services. In certain circumstances that information may be processed in a foreign country and may be accessible to law enforcement and national security authorities in that foreign country.

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Office de la protection du consommateur







BOOKING CONDITIONS

Payment schedule

Your enrolment is considered active once EF has received the minimum deposit as well as a signed application, signature form, or online acceptance.

Enrolment options

Online (recommended for fastest enrolment) eftours.ca/enrol

Mail

EF Educational Tours 80 Bloor Street West, 16th Floor Toronto, ON M5S 2V1 Phone 1-800-263-2806

1-

Fax 1-800-556 6046

AUTOMATIC PAYMENT PLAN

- EF must have the pre-authorized debit information on the Enrolment Form, and electronic or written
 authorization indicating agreement to EF's Automatic Payment Plan Terms and Conditions before the
 plan is activated.
- A minimum of three withdrawals of automated payments are required. Travellers who are not eligible for the Automatic Payment Plan must pay in full upon enrolment.
- Travellers must pay the tour's \$199 non-refundable minimum deposit before the plan is activated.
- Travellers who choose monthly payments must choose a date between the 1st and 26th of the month
 on which their account will be automatically debited.
- Travellers who choose bi-weekly payments must choose a weekday on which their account will be automatically debited.
- -If no monthly withdrawal date is selected, travellers withdrawal date will be the 14th of each month. If no bi-weekly withdrawal date is selected, travellers withdrawal day will be Thursday.
- -Due to weekends and holidays, EF reserves the right to debit the travellers' account up to three days after the scheduled date.
- A non–refundable \$30 fee will be assessed each time a payment is returned or declined. In these cases the plan will be recalculated to have the missed payment redistributed across the remaining schedule. EF reserves the right to withdraw travellers from the plan for returns or declines in two consecutive payments. Should the final payment be returned or declined, travellers will automatically be withdrawn from the plan.
- The Automatic Payment Plan amounts are subject to change if tour items or payments (other than the Automatic Payment Plan) are added or removed in excess of \$20, and travellers will be notified of the new amount via billing email address. All other items or payments totaling \$20, or less that are added or removed will only be reflected in the final payment.
- After the Automatic Payment Plan's final scheduled payment, any additional items are due at time of purchase. Payments will no longer be automatically deducted.
- Travellers are not charged late fees while enrolled in the Automatic Payment Plan. Should the traveller opt to withdraw from the plan or is withdrawn by EF, the traveller will be enrolled in the Manual Payment Plan.

PAPERLESS BILLING TERMS & CONDITIONS

- Travellers will receive electronic invoices for all information related to their EF account, including tour invoices, and other notices that are available in electronic format. Once enrolled, the traveller will not receive any paper copies. Invoice reminders will be sent to the billing e-mail address that the traveller provides on their enrolment form. Traveller may view and print invoices by logging into account at effours.ca
- -EF is not responsible for any delay or failure to deliver any invoice, and travellers understand that nothing in these Terms and Conditions relieves any obligation to pay the invoice.
- Travellers may elect not to receive electronic invoices and change to billing by mail at any time by logging into their account at effours.ca or by calling 1-800-263-2806.
- To the extent permitted by law, paperless billing is provided "as is" with faults and without warranties of any kind, either expressed or implied. The traveller assumes all responsibility and risk for use of paperless billing. EF does not warrant that the information, processes, or services will be uninterrupted, or bug- or error-free.

MANUAL PAYMENT PLAN

- If travellers do not pay in full upon enrolment or choose the Automatic Payment Plan, they will be enrolled in the Manual Payment Plan.
- Travellers must pay the tour's \$199 non-refundable minimum deposit upon enrolment. Based on date of enrolment, travellers will be invoiced up to three payments. The first payment of \$500 is due 30 days after enrolment. The second payment of \$500 is due 90 days after enrolment. The remaining balance is due 99 days prior to departure.
- -Travellers enrolling between 175 and 99 days prior to departure must pay \$699 upon enrolment, which includes the \$199 non-refundable deposit.
- -Full payment is due immediately for any enrolments less than 99 days prior to departure.
- A late fee of \$95 will be assessed for any missed payment. All late fees are non-refundable.
- Travellers can pay with credit card (card must display the Visa or MasterCard logo), certified cheques, personal cheques (personal cheques are accepted up until 99 days prior to departure—after that date they must be certified), money order, direct debit, or electronic bill payment.
- -All payments must be received 99 days prior to departure.
- -EF reserves the right to cancel the traveller's reservation if any payment is past due by 30 days (or 15 days after final payment).
- A non–refundable \$30 fee will be assessed each time a direct debit or cheque payment is returned or declined.
- Travellers are responsible for making on-time payments even if an invoice is not received.
- -All payment due dates refer to the dates by which each payment must be received by EF.

EF'S PEACE OF MIND PROGRAM*

We understand that plans sometimes change due to unforeseen circumstances. That's why we provide EF's exclusive Peace of Mind Program, on top of the Global Travel Protection Plan. You can feel secure planning your trip knowing that your group has this added flexibility. You may choose from the following options:

45 days or more prior to departure:

- Change the travel dates of your group's current tour.
- -Work with EF to modify your group's current tour or find a new tour
- Cancel your tour and travellers will receive a transferrable travel voucher.

44 days or less prior to departure:

If a formal travel warning is issued for any country you are travelling to, you may still choose any option from above.

"Benefits of the Peace of Mind Program are only available to the entire group and not to individual travellers. Individual travellers should refer to the Global Travel Protection Plan. Travellers missing any payment deadlines must pay any incurred late fees to qualify for this program. Revised tours must fall within the date range that these booking conditions are valid. If the revised tour thas a higher price than the original tour travellers as a condition of travelling on the revised tour. If EF cannot accommodate a revised tour the group decides not to travel on the original tour was revised or the date of cancellation fees will apply. Travelsers as a condition of travelling on the revised tour, if EF cannot accommodate a revised tour will be charged a cancellation fees well apply. Travelsers cancelling from a revised tour will be charged a cancellation fees well apply. Travelsers cancelling from a revised tour, whichever is higher. EF will make every effort to accommodate revised tour requests. Travel vouchers will be issued in the annual of all monies paid by a traveller for the original tour less the \$199 non-refundable deposit and any other nometrundable fees. Travel vouchers are transferatible at the face value of the voucher to members of the traveller's immediate family or to tudents and faculty of the traveller's stoned. The future travel vouchers is not a merchandse credit or a gift certificate and may not be redeemed for canal. In order to qualify for the Peace of Mind Program 44 days or less prior to Canada Travel Warning. Only one voucher may be redeemed per person. Full Terms and Conditions appear on the vouchers.

CANCELLATION POLICY

The cancellation policies outlined below take into consideration the costs EF incurs long before groups ever depart. Notice of cancellation from an EF tour will only be accepted from the traveller, his or her legal guardian, or Group Leader. The date of cancellation is determined by the date on which EF receives notice. Cancellation refunds can only be made to the person whose name appears on the account; monies cannot be transferred to another account.

STANDARD CANCELLATION*

130 days or more before departure

Full refund less the \$199 non-refundable deposit, all non-refundable fees, and a \$400 cancellation fee.

129 to 99 days before departure

Full refund less the \$199 non-refundable deposit, all non-refundable fees, and a \$600 cancellation fee.

98 to 31 days before departure

Full refund less the \$199 non-refundable deposit, all non-refundable fees, and 50% of program price.

30 days or less before departure

No refund will be issued.

CANCELLATION WITH REPLACEMENT* 130 days or more before departure

Full refund less the \$199 non-refundable deposit, all non-refundable fees, and \$200 cancellation fee.

129 to 99 days before departure

Full refund less the \$199 non-refundable deposit, all non-refundable fees, and a \$400 cancellation fee.

98 to 31 days before departure Replacements no longer accepted.

30 days or less before departure

Replacements no longer accepted.

GROUP LEADER CANCELLATION

A Group Leader must accompany travellers on every tour. If a Group Leader cancels for any reason, EF will ask him or her to assign a new Group Leader to the group's travellers. The new Group Leader is responsible for any increases in his or her own airline costs. Any travellers who cancel at this point and choose not to travel with their replacement Group Leader will be treated as standard cancellations. If no replacement Group Leader is found, all travellers are required to provide EF with notice of cancellation in order to be eligible for EF's standard cancellation policy. Those travellers interested in being placed with a new tour group should contact EF at 1–800–263–2806. If we cannot find a new tour for these travellers, EF's standard cancellation fees will apply.

REFUNDS

Refunds will be issued in the name that appears on the EF account. Refunds will be issued only upon request and after a traveller's cheque(s) has (have) been on the account for 21 days. All refund cheques are mailed approximately 4 to 6 weeks after the request has been processed. There will be a non-refundable \$50 stop-payment fee for lost or expired refund cheques.

* Non-refundable fees, such as the Global Travel Protection Plan and late fees (including waived late fees), are also deducted from refunds. Travellers who have transferred between tours and subsequently cancel will be subject to the higher cancellation fee between the original tour and the new tour. Cancellation with replacement refers to a traveller who cancels but finds a person to replace him or her for the same program. The replacement's application must be submitted at the same time as the notification of cancellation. Applications received fewer than 99 days prior to departure are treated as Late Applications and are therefore subject to late application penalties. EF cannot guarantee the replacement traveller a place on the tour or the same flights as the group. This is primarily due to restrictions outlined in our airline agreements.



GLOBAL TRAVEL PROTECTION PLAN*

We encourage all EF tour travellers to protect themselves with the Global Travel Protection Plan, which provides comprehensive protection for travellers should something unexpected happen before or during the tour.

The Global Travel Protection Plan includes:*

-Illness and Accident Coverage

-Baggage and Property Coverage

 $-\ensuremath{\mathsf{Tour}}$ Cancellation and Interruption Coverage

-24-hour Emergency Assistance

Coverage fee:

\$139 for North American tours;

\$189 for International tours:

-May only be purchased or removed up to 30 days after enrolment.

Illness and Accident Coverage covers:

- -Hospital bills, doctors' fees, prescriptions, and medical transportation for illnesses and/or injury during the traveller's tour, up to \$1,000,000.
- -Transportation, food, and lodging expenses for two of the patient's family members to be at his or her side in the event of a life-threatening illness that requires hospitalization (combined coverage up to \$50,000).

Baggage and Property Coverage covers:

- -Up to \$2,800 for baggage and up to \$1,400 for theft-prone property for the duration of the traveller's tour.
- -Theft of cash up to \$400.
- -Theft of passport and other valuable documents up to \$700.
- -Traveller's extra costs up to \$225 if baggage is delayed more than 24 hours (except the return flight to your departure point).

Tour Cancellation and Interruption Coverage** ensures you receive a full refund of the Cancellation Fee or Tour Fees if you need to cancel or interrupt the tour due to reasons of serious injury and grave illness leading to hospitalization.

Valid reasons for cancellations also include:

- -Cancellation of your trip by the school board due to a teacher's labour strike or the school board determines there is a risk of harm to you during your trip when you are scheduled to travel to a specific region of a country during your trip.
- -If the Government of Canada issues an "Avoid Non-Essential Travel" or an "Avoid All Travel" Travel Advisory after you purchase your insurance, advising or recommending that Canadian residents should not visit a destination included in your insured trip.
- -Financial hardship due to jury duty, involuntary termination or layoff of permanent employment, call to military service, or severe damage to your home.

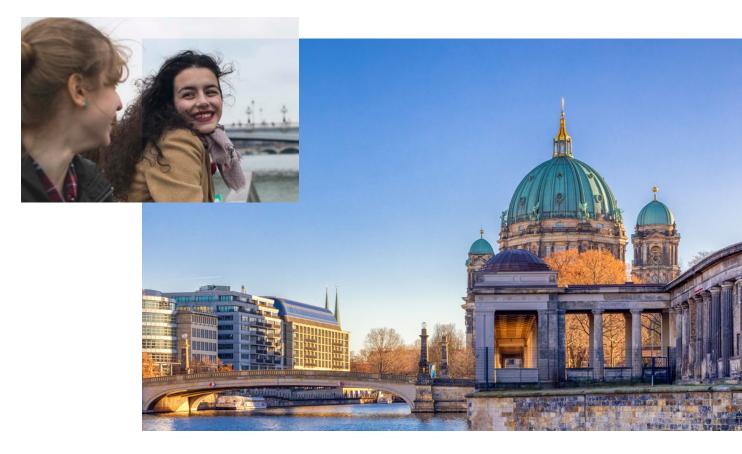
24-hour Emergency Assistance covers:

-Assistance and handling of claims during the traveller's tour

The Global Travel Protection Plan will be automatically added to your account upon enrolment, except for residents of Québec. If you are a resident of Québec you may only purchase this plan if travelling on an International Tour. Please call Customer Service at 1–800–263–2806 for details.

* The Global Travel Protection Plan is underwritten by Chubb Insurance Company of Canada, 199 Bay Street, Suite 2500, P.O. Box 139, Commerce Court West Postal Station, MSL 1E2, Toronto, Ontario, Canada, through a Master Policy issued to EF Travel Canada Limited. For complete terms, conditions and exclusions, please refer to the Master Chubb Insurance Policy and Certificate of Insurance, which may be obtained by calling EF at 1-800-263-2806 or by visiting effours.ac/overage

**EF and the claims agent must be notified in writing within 14 days of the event that causes tour cancellation or interruption.



INFORMED CONSENT/PERMISSION FORM FOR EF EDUCATIONAL TOURS (Students Under 18 Years)

The	(name of school		is arranging ar	n EF Educational
Tour from	to (date dd/mm/yy)	(date dd/mm/yy)	·	
THIS FORM MUS Participating		VERY STUDENT WHO WIS	SHES TO PARTICIPATE ANI) BY A PARENT OR GUARDIAN OF A
ELEMENTS OF R	ISK			
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	ccur while participating in			
examples of th	e types of injury which ma	ay result from particip	ating in	
			(des	
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The risk of sus	taining these types of inju	ries result from the na	ature of the activity and	can occur without
any fault of eit	her the student, or the sch	100l board, its' employ	ees/agents or the facilit	ty where the activity
is taking place.	. By choosing to take part	in the activity, you are	accepting the risk that	you/your child may
be injured.				
The chance of	an injury occurring can be	e reduced by carefully	following instructions a	t all times while
engaged in the	activity.			
If you choose t	o participate in	or	1	, you must
	nat you bear the responsibi	-)
understand the	at you bear the responsibl	iity for any injury that	might occur.	
The	ame of school board)	_ does not provide acc	idental death, disability	, dismemberment or
	se insurance on behalf of	the students participat	ting in this activity.	
ACKNOWLEDGEI				
				IBED ABOVE, WE ARE ASSUMING THE
	TED WITH DOING SO.			IDED ADOVE, WE ARE ASSOMING THE
Signature of St	udent:		Date:	
Signature of Pa	arent/Guardian:		Date:	
PERMISSION				
I give	per per ame of student)	rmission to participate	e in the	to be
	ame of student) ut (date - dd/mm/yy)			
	(date - dd/mm/yy)			
Signature of P	arent/Guardian:		Date:	
Signature Of Fa	a city Guardian,		Datt	

EF'S RULES OF THE ROAD

Your child's Tour Director and Group Leader will work together to provide a safe travel experience, but everyone must cooperate and use good common sense while on tour. All travellers must adhere to the following regulations while on tour:

ALL TRAVELLERS MUST ADHERE TO THE FOLLOWING REGULATIONS WHILE ON TOUR

All scheduled activities are obligatory. If your child is sick or has a physical ailment that might prevent them from participating in an activity, they must tell the Group Leader, who will notify the Tour Director.

If your child wants to visit friends or relatives while on tour, they must tell the Group Leader before the tour departs. The Group Leader must obtain the permission of the parents and school administration and give the details to their EF Tour Consultant by 30 days prior to departure.

Travellers are expected to respect any nightly curfew. For the children's own safety and security, room checks will be conducted at the Group Leader's discretion. Visitors or group members of the opposite sex are not permitted in your child's room.

Smoking is not allowed on buses, during meals, in hotel rooms, or any other shared, enclosed space.

Hitchhiking or the driving/renting of any motor vehicle is strictly forbidden for all travellers.

Your child is required to pay for any phone calls or incidental personal expenses incurred at hotels. These will be payable the evening before departure at each hotel.

Travellers under the age of 18 may not consume alcohol on tour. Travellers over the age of 18 (or older, if local laws require) may consume beer or wine in moderation. The consumption of hard liquor is strictly forbidden. The Group Leader may prohibit alcohol consumption at their discretion. Excessive drinking by any traveller will not be tolerated.

Illegal activities will not be tolerated and are punishable by immediate dismissal from the tour. If the local authorities are involved, your child will be subject to the laws of the country they are visiting.

Payment for damage done to hotel rooms or to buses is your child's responsibility. If your child notices any damage upon arrival at a hotel, they should notify the Tour Director immediately.

WHEN YOU ENROLLED ON YOUR TOUR

You agreed to EF's Rules of the Road which can also be found on your personalized website. If your child does not conform to these regulations, they risk disciplinary action and possible dismissal from the tour, returning home at your expense. That decision is up to EF and/or the Group Leader. Additionally, if your child does not adhere to specific rules set by their Group Leader, they have the ability and support of EF to send your child home early from tour at your expense.

PRE-AUTHORIZED DEBIT AGREEMENT

I/we authorize EF and the financial institution designated to begin deductions as per the pay schedule I/we selected in the Automatic Payment Plan and/or a one- time payment as outlined in writing to EF, per transaction.

I/we understand that by enrolling in the Automatic Payment Plan, I/we authorize variable monthly or biweekly reoccurring payments for the amount of the account balance, which is divided into the number of charge dates available 25 days prior to departure, to be debited from my/our specified account until paid in full.

This authorization is to remain in effect until EF has received written notification from me/us of its change or termination, or upon completion of my scheduled Automatic Payment Plan as outlined in the Automatic Payment Plan Terms and Conditions. This notification must be received at least ten (10) business days before the next debit is scheduled by logging into my EF secure website or by mailing EF a cancellation form. I/we may obtain a cancellation form by calling EF at 1-800-263-2806.

EF may not assign this authorization, whether directly or indirectly, by operation of law, change of control, or otherwise, without providing at least ten (10) days prior written notice to me/us.

I/we have certain recourse rights if any debit does not comply with this agreement. For example, I/we have the right to receive reimbursement for any debit that is not authorized or is not consistent with this pre-authorized debit agreement. To obtain more information on my recourse rights, I/we may contact my/ our financial institution or visit **payments.ca**

Questions? Call us at 1-800-263-2806

"As a teacher, to see the looks on my students' faces as they experienced new cultures and foods was awesome. Many kudos to EF for this educational opportunity that they set up for these students, and the Tour Directors they put in place to lead these trips. They bend over backwards to give travellers the best experience possible."

Alka M., Teacher

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Did you know that the current St. Peter's Basilica isn't the original? Rome's famous landmark was reconstructed in the early 1500s. Ready to give your child a global perspective? Enrol on tour today.

- ONLINE ----

World Religion in Italy and Spain: www.eftours.ca/2147602CU

A Taste of France: www.eftours.ca/2147599KK

Archaeology in Italy: www.eftours.ca/2147605DF

Environmental Science in Costa Rica: www.eftours.ca/2147610HS

PHONE ------

Contact our Traveller Support Team at 1-800-263-2806

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